FAST ENTERPRISES

TAX ADMINISTRATION

SOFTWARE
BUILT FOR THE MOMENT

As the world changes, your customers expect higher security, greater accuracy, and more convenient services. **Meet the moment with GenTax**, the leading commercial off-the-shelf tax and revenue solution for government agencies—used confidently by 60 revenue agencies worldwide, including 34 U.S. states.

**2022 Federation of Tax Administrators Award**
New Hampshire Dept. of Revenue Administration

**2019 NASCIO Digital Government: Government to Business**
Tennessee Dept. of Revenue

**2020 Project Management Association Finland’s Project of the Year Award**
Finland Tax Administration

**2019 Federation of Tax Administrators Award**
Wisconsin Dept. of Revenue
MODERNIZING TAX SINCE 1998

From New Zealand to New York City, from California to Kansas City, revenue agencies of all sizes rely on GenTax’s flexibility and built-in API integration to overcome challenges, reduce fraud, and fund essential government programs.

**Since 1998, GenTax has been essential in helping clients to:**

- Accurately process returns and consolidate taxpayer accounts
- Operate with the most modern technology available
- Administer hundreds of taxes and fees
- Distribute revenue and emergency relief funds
- Provide customer-centric e-Services
- Cut costs and mitigate risks

100% Project delivery success rate

178M+ Total returns processed in 2021
FINANCIAL INTEGRITY, INTEGRATED

**GenTax**

- **Reclaim Time with Less Manual Work**
  - All-in-one system ensures financial data is current and accurate
  - Automatically calculates returns, processes payments, and distributes revenues
  - Single database eliminates need for cross-system reconciliation

- **Expand Your Capabilities**
  - Adjusts interest and penalties in a matter of seconds
  - Optimizes collection actions and audit selection
  - Displays accurate, up-to-date financials in online customer portal

- **Quickly Adapt to New Laws and Business Goals**
  - Low-code/no-code configuration offers flexibility
  - Easily supports new taxes or fees

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BILLIONS ANNUALLY

Payments collected and disbursed through FAST systems

350% INCREASE

in collections at one agency
Preparing tax returns can be time-consuming. Interacting with your agency shouldn’t be. Simplify the customer experience and minimize delays by providing secure 24/7 online access to the services and information that matter most, including:

- Electronic return filing
- Account management
- Self-service payment options
- Interactive chatbot
- Refund and payment tracking
- Business license granting and reinstatement

THE ANYTIME, ANYWHERE AGENCY
Staffing shortages continue to present challenges for government agencies. With smart, integrated workflow tools, you can:

- Support staff and prevent disruptions when volume is high
- Reduce manual work and redirect resources where needed
- Keep tasks flowing with priority-based work groups and queues
- Set custom thresholds and monitor benchmarks for improved operations

Your time, refunded.
THE PATH TO SYSTEM INTEGRATION

When the Pennsylvania Department of Revenue (DOR) sought to replace its various systems with a single integrated tax system in 2018, agency leaders wanted more than a vendor: They wanted a partner with proven experience. DOR found that partner in FAST—and the result is a simplified tax experience for residents of the nation’s fifth most populous state.

“We are very pleased with the results of our GenTax implementation,” said Allison Morgan, Pennsylvania Tax Hub Project Director. “It has helped our Department greatly improve customer service for taxpayers, which is the No. 1 goal in our strategic plan. Our employees have a new, user-friendly system that makes their lives easier.”

Life is also easier for taxpayers. Since launching My PA Tax Hub (myPATH) in January 2019, DOR has implemented 156 new self-service opportunities to the new portal, which includes:

- 24/7 access to multilingual services and accounts from any device
- Secure messaging with DOR staff
- Correspondence log and paperless communication options
- Due date reminders

“The system is creating efficiencies on the back end by giving our employees better tools to do their jobs,” said retired Revenue Secretary Dan Hassell. “This project has been a great success on many levels.”

“By all measures, this is a home run.”
– Local accounting firm

90% reduction in filing errors when IFTA customers switched to digital

2M+ logged-in visits

2019 Pennsylvania Excellence in Technology Award
FASTCORE: A PROVEN PLATFORM

FastCore supports the rapid implementation and ongoing innovation of our software solutions:

CONTACT US

Contact us today to explore how FAST can serve your agency.

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1.877.275.3278
BusinessTeam@FastCore.com

85+
Agencies worldwide using the FastCore platform

500+
Successful rollouts—all on time and on budget

25+
Years of financial processing for hundreds of public programs

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